



STAFF REPORT

Report To: Board of Health

Meeting Date: March 17, 2016

Staff Contact: Valerie Cauhape (vcauhape@carson.org)

Agenda Title: Presentation and Discussion Only: Public Health Accreditation Site Visit Exit Interview Recap

Staff Summary: CCHHS Public Health Accreditation Site Visit was conducted on February 9 - 10. During the site visit, the site visitors met with various members of the Accreditation Team, some of our Board of Health members (Susan Pintar, MD, Mayor Crowell, Supervisor Abowd, and Supervisor Shirk), and various representative from partner organizations. This presentation is a recap of the information shared during the Site Visitor's Exit Interview. The Site Visitors will compile a report to be distributed to CCHHS and the Public Health Accreditation Board (PHAB). This report will not include a recommendation for or against Accreditation. PHAB will make the final determination on whether or not CCHHS achieves Accreditation or receives an action plan. The anticipated date for this decision is May 2016.

Agenda Action: Other/Presentation

Time Requested: 10 minutes

Proposed Motion

Presentation and Discussion Only

Board's Strategic Goal

Quality of Life

Previous Action

N/A

Background/Issues & Analysis

N/A

Applicable Statute, Code, Policy, Rule or Regulation

N/A

Financial Information

Is there a fiscal impact? Yes No

If yes, account name/number:

Is it currently budgeted? Yes No

Explanation of Fiscal Impact:

Alternatives

N/A

Board Action Taken:

Motion: _____

1) _____

2) _____

Aye/Nay

(Vote Recorded By)

PHAB SITE VISIT: RESULTS



CCHHS PHAB Site Visit Results, CCBOH 3.17.16

General Comments: The Three “Ls”

- **Learning**
 - Our culture supports learning and education
 - We seek out our weak areas and learn how to improve them
- **Lean**
 - Our organization accomplishes a great deal with comparatively slim resources
- **Leading**
 - We were described by our partners as a “convening” organization, bringing a variety of stakeholders to the table
 - Reduces “silos” and duplication of services
 - Improves communication and referrals between agencies

Areas of Strength

- Our **culture of continuous quality improvement (QI)** was evident throughout the organization
- We have a strong **Workforce Development Plan** and program
- Our **plans are actionable living documents**
 - They are revised regularly
 - We seek both internal and external input
 - All levels of staff are given an opportunity to be heard

Areas of Strength

- **Collaboration, Coalition, Collegiality, Community, Capacity (Building)**
 - Our processes for the development of the Community Health Assessment (CHA) and Community Health Improvement Plan (CHIP) broke down silos and built upon existing partnerships
 - All partners spoke to being able to call up the Director and Managers if they needed anything at any time

“You’ve built [public health] community”

Areas for Improvement

- **Ability to perform general data collection and analysis**
 - Both an issue in Carson City, but also statewide
 - Strengthening skills among staff will help prepare us to identify emerging issues

Areas for Improvement

- **Collection of data specific to sub-populations** (Hispanic population, other hard-to-reach or underserved populations)
 - Acknowledged our efforts and increased awareness of these issues
 - They were aware that CCHHS is working with other partners to collect this data
 - The CCHHS Data Committee (formed June 2015) was also acknowledged as a sign of improvement

Areas for Improvement

- CCHHS can work on **“closing the loop” in QI**
 - Getting the feedback on the results of your quality issues (internally and externally)
 - This is an opportunity to evaluate and monitor our improvements

Specific Example: Improved communication of the activities and resulting activities from the CCHHS Strategic Plan and the Carson City Community Health Improvement Plan (CHIP) to the community.

PHAB Process Next Steps

- The completed Site Visit Report is sent to the Public Health Accreditation Board (PHAB) for review
- **Only the Report is used to make the accreditation decision**; no additional testimony from either the site visitors, nor outside agents can be made
- It is estimated that we will know our accreditation status **by the end of May 2016**
- If awarded accreditation, we are **required to wait until the official announcement is released by PHAB** before making any sort of public announcement.

CCHHS Next Steps

- In contact with the new Nevada Public Health Training Center (NPHTC) to discuss staff training options regarding data collection and analysis
- Developing ideas as to how to best “close the loop” in a meaningful and efficient manner
- Continuing with previous projects to help strengthen self-identified areas of weakness regarding data collection, and others

Thank you to our partners!

Kathy Bartosz - Partnership Carson City
Dr. John Packham - UNR School of Medicine
Rota Rosachi - Nevada Public Health Foundation
Diane Rush - Carson Tahoe Health
Susie Whitman - Carson Tahoe Behavioral Health
Jim Freed - Carson Tahoe Health
Richard Stokes - Carson City School District
Julia Peek - Nevada Department of Public and Behavioral Health
Jim Peckham – FISH
Dan Doenges – Carson City Public Works